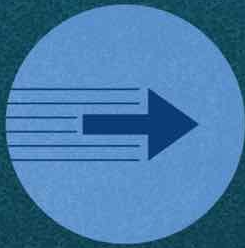


# Herman Miller Healthcare & Nemschoff at HCD: Delivering the Future of Healthcare

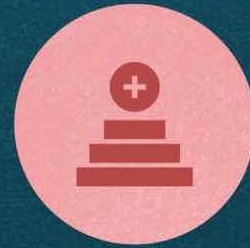
## Deliver the Future of Healthcare



INCREASE SPEED TO MARKET



OPTIMIZE YOUR INVESTMENTS



ELEVATE THE EXPERIENCE

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At the 2018 Healthcare Design Expo & Conference, Herman Miller Healthcare and Nemschoff introduced a streamlined point of view [on delivering the future of healthcare](#) designed to help open facilities faster, optimize investments, and elevate the human experience. On display at HCD is the [expansion of Nemschoff's Palisade Collection](#), which exemplifies this point of view, considering the emotional and physical needs of people in lounges, waiting rooms, and public spaces—where innovation has been largely ignored.

On a facility-level, the ever-accelerating rate of change in the healthcare industry is staggering. A space needs to keep up with the demands of today, and rise to tomorrow's challenges without compromise. Leveraging an ever-expanding portfolio of products from its family of brands, Herman Miller helps healthcare facilities rise to this challenge by helping to streamline their processes, pivot more quickly in a changing landscape, and improve the experience for caregivers, patients, and their guests alike.

### **Increase Speed to Market**

While furniture specifying is just one of many variables in the construction process, Herman Miller Healthcare and Nemschoff can enable health systems to expedite this—eliminating inefficiencies and delays—and help healthcare businesses open facilities sooner.

Through Herman Miller's family of brands, health systems can reduce the complexity that comes from fragmented specifying and purchasing. A breadth of products in both clinical and administrative applications uniquely provide solutions across an entire healthcare floorplate. These standards also aim to address operational inefficiencies to offer a higher, more consistent standard of patient care.

### **Optimize Your Investment**

According to [Advisory Board](#), most hospitals devote 29 percent of capital to renovations or new facilities each year, leaving healthcare leaders searching for solutions to meet evolving demands, while also reducing cost, and providing a better standard of care. Today, nearly 80 percent of healthcare leaders are addressing these challenges through continuous improvement initiatives, which are credited with saving organizations millions of dollars.

Healthcare leaders can rely on Herman Miller adaptive designs and standards to build out an environment that is designed from the beginning to accommodate change and optimize investments over time. Through the creation of standards for an entire floorplate, healthcare specialists are able to provide reconfigurable solutions, making it easy for settings to evolve, allowing facilities to effectively reuse furniture as spaces change.

Herman Miller's family of brands can enable operational efficiencies and savings with solutions that not only adapt and evolve but maintain the same level of quality and performance over time to add up to consistent standards and lower total cost of ownership compared to millwork options. At an individual workstation level, staff can easily add, remove, or reconfigure components without tools or disruption of construction. On a broader scale, standardized solutions across a floorplate enable facilities to easily reconfigure, flex, or scale environments as needed.

### **Elevate the Experience**

Herman Miller and Nemschoff have been capturing workplace data and transforming it into growth-enhancing insights for over 50 years. This data informs a unique approach to healthcare environments that enable powerful workplace transformations. This knowledge, paired with the comprehensive product offering of Herman Miller's family of brands, can help to design spaces that strengthen loyalty among staff and patients alike.

The American Hospital Association (AHA) and its American Society for Healthcare Engineering (ASHE) recently published a [report on improving HCAHPS](#) scores through the physical environment. In this report, they note that patient experience is based on three factors: people, process, and place. Caring staff, patient-centered operations, and well-designed facilities work together to support this excellent patient experience—a significant metric for attracting and retaining patients, maximizing reimbursement and achieving better outcomes.

Our healthcare specialists will work with customers and design teams to create an environment to improve the experience for patients, caregivers, and guests through solutions designed to optimize human performance, and reduce human struggle. This human-centered, research-driven approach to healthcare environments has produced measurable results for our customers.

### **About Herman Miller**

Herman Miller is a globally recognized provider of furnishings and related technologies and services. Headquartered in West Michigan, the 113-year-old company has relied on innovative design to solve problems wherever people work, live, learn, and heal. With recognizable designs as part of museum collections worldwide, Herman Miller is a past

recipient of the Smithsonian Institution's Cooper Hewitt National Design Award and has been ranked number one on Contract Magazine's list of "Brands that Inspire" for four straight years. Known and respected for its leadership in corporate social responsibility, Herman Miller has earned numerous global sustainability and inclusivity awards including the Human Rights Foundation's top rating in its Corporate Equality Index for 11 years in a row. In fiscal 2018, the company generated \$2.38 billion in revenue and employed nearly 8,000 people worldwide. Herman Miller trades on the NASDAQ Global Select Market under the symbol MLHR. [www.hermanmiller.com/about-us](http://www.hermanmiller.com/about-us)

**About Nemschoff**

Nemschoff provides innovative furnishings for healthcare and other high-performance environments. With equal emphasis on style and performance, Nemschoff solutions combine a legacy of upholstery craft, user-centric features, and unparalleled comfort, into industry-leading designs that have become the preferred choice for environments where quality and craftsmanship endure. Founded in 1950, with headquarters in Sheboygan, Wisconsin, Nemschoff believes that people make a difference, things should be built to last, and design can improve the way we work, heal, and live. [Nemschoff.com](http://Nemschoff.com)

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