## MillerKnoll, Inc. Reports Third Quarter Fiscal 2024 Results

ZEELAND, Mich., March 27, 2024 /PRNewswire/ -- MillerKnoll Inc. (NASDAQ: MLKN) today reported results for the third quarter of fiscal year 2024, which ended March 2, 2024.

## Business Highlights

- Consolidated Gross margin improved 450 basis points over the prior year, with expansion reported in all three segments.
- Continued actions focused on streamlining and reducing the operating cost structure and enhancing operating efficiencies while driving long-term top line growth and margin improvement.
- $\$ 153$ million of run-rate cost synergies related to the Knoll integration captured to date.

Third Quarter Fiscal 2024 Financial Results
(Dollars in millions, except per share data)
Net sales
Gross margin \%
Operating expenses
Adjusted operating expenses*
Effective tax rate
Adjusted effective tax rate*
Earnings per share - diluted

| Adjusted earnings per share - diluted* | $\$$ | 0.35 | $\$$ | 0.01 | $(16.7) \%$ | $\$$ | 0.97 | $\$$ | 1.41 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

*Items indicated represent Non-GAAP measurements; see the reconciliations of Non-GAAP financial measures and related explanations below.

## To our shareholders:

Our teams continue to make great progress towards improving our profitability metrics with this quarter's Gross margins surpassing last year's levels across the three business segments despite volume declines. While the latter is driven by the current macro environment, we are building a fundamentally stronger company, protecting our profitability and enhancing our operational efficiency.

Overall demand patterns across much of our business have continued to be sluggish, driven by elevated interest rates in major markets around the world, ongoing geopolitical concerns, and a lagging housing market in the U.S. Nonetheless, our optimism remains buoyed by a range of internal and external indicators which suggest that with more stable economic conditions, growth will resume in a meaningful way. In the near-term, we remain focused on adjusting and optimizing our cost structure while protecting investments that will better position us to thrive as market conditions improve. To this end, subsequent to the end of this quarter, we implemented restructuring measures aimed at streamlining our selling, general, and administrative structure to better align with current market conditions and potential opportunities. These measures included a workforce reduction and showroom consolidations, among other initiatives.

## Third Quarter Fiscal 2024 Consolidated Results

Consolidated net sales for the third quarter were $\$ 872.3$ million, reflecting a decrease of $11.4 \%$ on a reported basis and a decrease of $10.1 \%$ organically compared to the same period last year. Orders in the quarter of $\$ 830.3$ million were $6.2 \%$ lower on a reported basis and $4.7 \%$ lower organically compared to the prior year.

Gross margin in the quarter was $38.6 \%$, which is 450 basis points higher than the same period last year. The main drivers of the year-over-year increase in Gross margin were the realization of price optimization strategies; improved freight, distribution and inventory management; an impairment charge recorded in the prior year; and benefits from our ongoing synergy efforts. This is the fifth consecutive quarter of consolidated year-over-year adjusted Gross margin expansion.
Consolidated operating expenses for the quarter were $\$ 294.2$ million, compared to $\$ 314.4$ million in the prior year. Consolidated adjusted operating expenses were $\$ 278.9$ million, compared to $\$ 277.6$ million in the prior year.

Operating margin for the quarter was $4.9 \%$ compared to $2.2 \%$ in the same quarter last year. On an adjusted basis, consolidated operating margin for the quarter was $6.7 \%$. In the third quarter of last year, adjusted operating margin totaled 7.5\%.

Reported diluted earnings per share were $\$ 0.30$ for the quarter, compared to $\$ 0.01$ for the same period last year. Adjusted diluted earnings per share this quarter totaled $\$ 0.45$, compared to $\$ 0.54$ for the same period last year.

As of March 2, 2024, our liquidity position reflected cash on hand and availability on our revolving credit facility totaling $\$ 558$ million. During the third quarter, the business generated $\$ 60.6$ million of cash flow from operations. We repurchased approximately 1.5 million shares for a total cash outlay of $\$ 40.0$ million. We ended the third quarter with a net debt-to-EBITDA ratio, as defined by our lending agreement, of $2.65 x$. Our scheduled debt maturities (which exclude the maturity of the revolver) for the remainder of fiscal year 2024 , and for fiscal years 2025,2026 and 2027 are $\$ 11.0$ million, $\$ 41.3$ million, $\$ 46.2$ million and $\$ 276.3$ million respectively.

As of the end of the third quarter, we have achieved $\$ 153$ million in run-rate cost synergies resulting from the acquisition of Knoll, Inc. in the first quarter of fiscal 2022. We continue to make meaningful progress on our integration plans expecting total run-rate cost synergies of $\$ 160$ million per year by July 2024, which is the third-year anniversary of the Knoll, Inc. acquisition.

## Third Quarter Fiscal 2024 Results by Segment

Americas Contract
For the third quarter, the Americas Contract segment posted net sales totaling $\$ 441.1$ million, down $9.0 \%$ year-over-year on a reported basis and down $9.2 \%$ organically. New orders in the quarter totaled $\$ 420.1$ million, down $9.0 \%$ year-over-year on a reported basis and down $9.4 \%$ organically. With minimal improvement in the economic landscape, demand continued to be softer than expected. Although we remain confident that such an improvement is on the horizon, the persistence of inflationary pressures and high interest rates continues to weigh on both business and consumer sentiment. Still, key forward-looking indicators, including customer inquiries, project mock-up requests, and the overall volume of project opportunities give us confidence that demand will improve as we move through the calendar year.

Adjusted operating margin for the Americas Contract segment was $8.1 \%, 70$ basis points lower year-over-year. The main driver of this variance was lower year-over-year sales, which were partially offset by Gross margin expansion resulting from favorable price/cost dynamics, moderating input costs and the realization of synergy benefits.

International Contract and Specialty
The International Contract and Specialty segment delivered net sales in the third quarter of $\$ 217.3$ million, down $10.4 \%$ on a reported basis and down $10.6 \%$ organically on a year-over-year basis. New orders totaled $\$ 227.6$ million, representing a year-over-year increase of $8.3 \%$ and $7.9 \%$ on a reported and organic basis, respectively. Month to month demand patterns remain inconsistent but grew in both December and February driven by mainland Europe along with South Korea, India, China, Australia and the Middle East. The transition from Herman Miller to full-line MillerKnoll dealers continues to gain traction. Currently over $40 \%$ of the international network is offering the MillerKnoll product portfolio with a steady cadence of more transitions planned in the coming months.

Adjusted operating margin for this segment was $10.4 \%, 110$ basis points lower year-over-year driven by lower sales. In spite of this, we continue to expand Gross margins due to favorable regional and product mix, improved freight and distribution management and proactive restructuring initiatives taken earlier in the year that have enhanced year-overyear manufacturing efficiency.

## Global Retail

Net sales in the third quarter for our Global Retail segment totaled $\$ 213.9$ million, a decline of $17.0 \%$ over the same quarter last year on a reported basis and down $11.3 \%$
organically mainly driven by soft housing-related demand. New orders in the quarter totaled $\$ 182.6$ million, down $14.6 \%$ compared to the same period last year on a reported basis and down $7.1 \%$ organically. Despite facing challenges from macro-economic conditions, we are steadfast in enriching our in-store experiences, growing the product assortment and boosting brand awareness. This strategic approach aims to cultivate brand loyalty and stimulate greater engagement, mitigating the impact of external economic factors on organic demand.

Adjusted operating margin for this segment was $5.6 \%, 10$ basis points higher year-over-year, despite the decrease in net sales. The main drivers of the margin expansion were improved operational and delivery efficiencies, and favorable product mix.
Fourth Quarter and Fiscal 2024 Outlook


 forecast, we expect full year adjusted diluted earnings per share of between $\$ 1.90$ and $\$ 1.98$.

| Andi Owen | Jeff Stutz |
| :--- | :--- |
| President and Chief Executive Officer Chief Financial Officer |  |

## Webcast and Conference Call Information

 allow extra time to visit the Company's website at https://www.millerknoll.com/investor-relations/news-events/events-and-presentations to download the streaming software
 also be available at https://www.millerknoll.com/investor-relations.

Financial highlights for the three and nine months ended March 2, 2024 follow:

## MillerKnoll, Inc.

Condensed Consolidated Statements of Operations

| (Unaudited) (Dollars in millions, except per share and common share data) | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  |  | March 4, 2023 |  |  | March 2, 2024 |  |  | March 4, 2023 |  |  |
| Net sales | \$ | 872.3 | 100.0 \% | \$ | 984.7 | 100.0 \% | \$ | 2,739.5 | 100.0 \% | \$ | 3,130.4 | 100.0 \% |
| Cost of sales |  | 535.3 | 61.4 \% |  | 649.1 | 65.9 \% |  | 1,672.4 | 61.0 \% |  | 2,055.1 | 65.6 \% |
| Gross margin |  | 337.0 | 38.6 \% |  | 335.6 | 34.1 \% |  | 1,067.1 | 39.0 \% |  | 1,075.3 | 34.4 \% |
| Operating expenses |  | 294.2 | 33.7 \% |  | 314.4 | 31.9 \% |  | 923.6 | 33.7 \% |  | 964.6 | 30.8 \% |
| Operating earnings |  | 42.8 | 4.9 \% |  | 21.2 | 2.2 \% |  | 143.5 | 5.2 \% |  | 110.7 | 3.5 \% |
| Other expenses, net |  | 15.3 | 1.8 \% |  | 19.6 | 2.0 \% |  | 50.6 | 1.8 \% |  | 53.8 | 1.7 \% |
| Earnings before income taxes and equity income |  | 27.5 | 3.2 \% |  | 1.6 | 0.2 \% |  | 92.9 | 3.4 \% |  | 56.9 | 1.8 \% |
| Income tax expense |  | 4.4 | 0.5 \% |  | 0.5 | 0.1 \% |  | 19.0 | 0.7 \% |  | 11.1 | 0.4 \% |
| Equity (loss) income, net of tax |  | - | - \% |  | - | - \% |  | (0.3) | - \% |  | 0.2 | - \% |
| Net earnings |  | 23.1 | 2.6 \% |  | 1.1 | 0.1 \% |  | 73.6 | 2.7 \% |  | 46.0 | 1.5 \% |
| Net earnings attributable to redeemable noncontrolling interests |  | 0.9 | 0.1 \% |  | 0.7 | 0.1 \% |  | 1.2 | - \% |  | 3.8 | 0.1 \% |
| Net earnings attributable to MillerKnoll, Inc. | \$ | 22.2 | 2.5 \% | \$ | 0.4 | -\% | \$ | 72.4 | 2.6 \% | \$ | 42.2 | 1.3\% |
| Amounts per common share attributable to MillerKnoll, Inc. |  |  |  |  |  |  |  |  |  |  |  |  |
| Earnings per share - basic |  |  | \$0.31 |  |  | \$0.01 |  |  | \$0.98 |  |  | \$0.56 |
| Weighted average basic common shares |  |  | 20,734 |  |  | 463,071 |  | 73,9 | 52,015 |  |  | 442,780 |
| Earnings per share - diluted |  |  | \$0.30 |  |  | \$0.01 |  |  | \$0.97 |  |  | \$0.56 |
| Weighted average diluted common shares |  |  | 46,826 |  |  | 066,215 |  | 74,6 | 16,391 |  |  | 036,144 |

MillerKnoll, Inc.
Condensed Consolidated Statements of Cash Flows

| (Unaudited) (Dollars in millions) | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  | March 4, 2023 |  |
| Cash provided by (used in): |  |  |  |  |
| Operating activities | \$ | 273.9 | \$ | 70.4 |
| Investing activities |  | (61.0) |  | (53.2) |
| Financing activities |  | (213.1) |  | (22.1) |
| Effect of exchange rate changes |  | 0.3 |  | (8.3) |
| Net change in cash and cash equivalents |  | 0.1 |  | (13.2) |
| Cash and cash equivalents, beginning of period |  | 223.5 |  | 230.3 |
| Cash and cash equivalents, end of period |  | 223.6 | \$ | 217.1 |

MillerKnoll, Inc.
Condensed Consolidated Balance Sheets

| (Unaudited) (Dollars in millions) | March 2, 2024 |  | June 3, 2023 |  |
| :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |
| Current Assets: |  |  |  |  |
| Cash and cash equivalents | \$ | 223.6 | \$ | 223.5 |
| Accounts receivable, net |  | 291.1 |  | 334.1 |
| Unbilled accounts receivable |  | 27.6 |  | 29.4 |
| Inventories, net |  | 437.4 |  | 487.4 |
| Prepaid expenses and other |  | 103.7 |  | 101.8 |
| Total current assets |  | 1,083.4 |  | 1,176.2 |
| Net property and equipment |  | 506.2 |  | 536.3 |
| Right of use assets |  | 376.8 |  | 415.9 |
| Other assets |  | 2,128.7 |  | 2,146.4 |
| Total Assets | \$ | 4,095.1 | \$ | 4,274.8 |
| LIABILITIES, REDEEMABLE NONCONTROLLING INTERESTS \& STOCKHOLDERS' EQUITY |  |  |  |  |
| Current Liabilities: |  |  |  |  |
| Accounts payable | \$ | 242.0 | \$ | 269.5 |
| Short-term borrowings and current portion of long-term debt |  | 40.9 |  | 33.4 |
| Short-term lease liability |  | 71.1 |  | 77.1 |
| Accrued liabilities |  | 326.5 |  | 322.8 |
| Total current liabilities |  | 680.5 |  | 702.8 |
| Long-term debt |  | 1,290.4 |  | 1,365.1 |
| Lease liabilities |  | 355.2 |  | 393.7 |
| Other liabilities |  | 270.9 |  | 273.0 |
| Total Liabilities |  | 2,597.0 |  | 2,734.6 |
| Redeemable Noncontrolling Interests |  | 107.2 |  | 107.6 |
| Stockholders' Equity |  | 1,390.9 |  | 1,432.6 |
| Total Liabilities, Redeemable Noncontrolling Interests and Stockholders' Equity | \$ | 4,095.1 | \$ | 4,274.8 |

This presentation contains non-GAAP financial measures that are not in accordance with, nor an alternative to, generally accepted accounting principles (GAAP) and may be

 substitute for analysis of our results as reported under GAAP. Our presentation of non-GAAP measures should not be construed as an indication that our future results will be

 Company believes these non-GAAP measures are useful for investors as they provide financial information on a more comparative basis for the periods presented.
 Earnings per Share, Adjusted Gross Margin, Adjusted Operating Expenses, Adjusted EBITDA, Adjusted Bank Covenant EBITDA, and Organic Growth (Decline).
 rate as well as impacts related to enactments of comprehensive tax law changes.
 adjustments are described further below

Adjusted Operating Margin is calculated as adjusted operating earnings (loss) divided by net sales.
Adjusted Earnings per Share represents reported diluted earnings per share excluding the impact from amortization of Knoll purchased intangibles, integration charges, restructuring expenses, impairment charges, and the related tax effect of these adjustments. These adjustments are described further below.

Adjusted Gross Margin represents gross margin plus impairment charges. These adjustments are described further below.
Adjusted Operating Expenses represents reported operating expenses excluding restructuring charges, integration charges, amortization of Knoll purchased intangibles, and impairment charges. These adjustments are described further below.
 net income.

 synergies, and other items as described in our lending agreements.
 closure of the Fully business

The adjustments to arrive at these non-GAAP financial measures are as follows:


#### Abstract

 revenue generated by the associated intangible assets has not been excluded from the related non-GAAP financial measure. We exclude the impact of the amortization of Knoll purchased intangibles as such non-cash amounts were significantly impacted by the size of the Knoll acquisition. Furthermore, we believe that this adjustment enables better comparison of our results as Amortization of Knoll Purchased Intangibles will not recur in future periods once such intangible assets have been fully amortized. Any future acquisitions may result in the amortization of additional intangible assets. Although we exclude the Amortization of Knoll Purchased Intangibles in these non-GAAP measures, we believe that it is important for investors to understand that such intangible assets were recorded as part of purchase accounting and contribute to revenue generation.

Integration charges: Knoll integration-related costs include severance, accelerated stock-based compensation expenses, asset impairment charges, and expenses related to synergy realization efforts and reorganization initiatives.

Restructuring charges: Includes costs associated with actions involving targeted workforce reductions. Impairment charges: Includes non-cash, pre-tax charges for the impairment of assets associated with the decision to cease operating Fully as a stand-alone brand.


Tax related items: We excluded the income tax benefit/provision effect of the tax related items from our non-GAAP measures because they are not associated with the tax expense on our ongoing operating results.

 healthcare, and educational environments throughout North and South America. The International Contract and Specialty ("International \& Specialty") segment includes the



 certain legal, executive, corporate finance, information technology, administrative and integration-related costs.
A. Reconciliation of Operating Earnings (Loss) to Adjusted Operating Earnings (Loss) by Segment

|  | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  |  | March 4, 2023 |  |  | March 2, 2024 |  |  | March 4, 2023 |  |  |
| Americas Contract |  |  |  |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 441.1 | 100.0 \% | \$ | 484.6 | 100.0 \% | \$ | 1,407.6 | 100.0 \% | \$ | 1,551.7 | 100.0 \% |
| Gross margin |  | 145.9 | 33.1 \% |  | 149.6 | 30.9 \% |  | 481.7 | 34.2 \% |  | 452.5 | 29.2 \% |
| Total operating expenses |  | 120.6 | 27.3 \% |  | 117.1 | 24.2 \% |  | 379.9 | 27.0 \% |  | 374.3 | 24.1 \% |
| Operating earnings | \$ | 25.3 | 5.7 \% | \$ | 32.5 | 6.7 \% | \$ | 101.8 | 7.2 \% | \$ | 78.2 | 5.0 \% |
| Adjustments |  |  |  |  |  |  |  |  |  |  |  |  |
| Restructuring |  | 1.5 | 0.3 \% |  | 4.4 | 0.9 \% |  | 5.8 | 0.4 \% |  | 17.5 | 1.1 \% |
| Integration charges |  | 5.8 | 1.3 \% |  | 2.2 | 0.5 \% |  | 15.3 | 1.1 \% |  | 6.2 | 0.4 \% |
| Amortization of Knoll purchased intangibles |  | 3.3 | 0.7 \% |  | 3.3 | 0.7 \% |  | 9.7 | 0.7 \% |  | 9.7 | 0.6 \% |
| Adjusted operating earnings | \$ | 35.9 | 8.1 \% | \$ | 42.4 | 8.8 \% | \$ | 132.6 | 9.4 \% | \$ | 111.6 | 7.2 \% |
| International Contract \& Specialty |  |  |  |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 217.3 | 100.0 \% | \$ | 242.5 | 100.0 \% | \$ | 686.8 | 100.0 \% | \$ | 779.9 | 100.0 \% |
| Gross margin |  | 96.8 | 44.5 \% |  | 100.6 | 41.5 \% |  | 299.7 | 43.6 \% |  | 323.0 | 41.4 \% |
| Total operating expenses |  | 78.3 | 36.0 \% |  | 75.3 | 31.1 \% |  | 246.0 | 35.8 \% |  | 241.5 | 31.0 \% |
| Operating earnings | \$ | 18.5 | 8.5 \% | \$ | 25.3 | 10.4 \% | \$ | 53.7 | 7.8 \% | \$ | 81.5 | 10.5 \% |
| Adjustments |  |  |  |  |  |  |  |  |  |  |  |  |
| Restructuring |  | 0.1 | - \% |  | - | - \% |  | 1.6 | 0.2 \% |  | 0.7 | 0.1 \% |
| Integration charges |  | 1.8 | 0.8 \% |  | 0.5 | 0.2 \% |  | 3.0 | 0.4 \% |  | 2.0 | 0.3 \% |
| Amortization of Knoll purchased intangibles |  | 2.1 | 1.0 \% |  | 2.2 | 0.9 \% |  | 6.3 | 0.9 \% |  | 6.2 | 0.8 \% |
| Adjusted operating earnings | \$ | 22.5 | 10.4 \% | \$ | 28.0 | 11.5 \% | \$ | 64.6 | 9.4 \% | \$ | 90.4 | 11.6 \% |
| Global Retail |  |  |  |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 213.9 | 100.0 \% | \$ | 257.6 | 100.0 \% | \$ | 645.1 | 100.0 \% | \$ | 798.8 | 100.0 \% |
| Gross margin |  | 94.3 | 44.1 \% |  | 85.4 | 33.2 \% |  | 285.7 | 44.3 \% |  | 299.8 | 37.5 \% |
| Total operating expenses |  | 83.0 | 38.8 \% |  | 109.9 | 42.7 \% |  | 257.5 | 39.9 \% |  | 304.5 | 38.1 \% |
| Operating earnings (loss) | \$ | 11.3 | 5.3 \% | \$ | (24.5) | (9.5) \% | \$ | 28.2 | 4.4 \% | \$ | (4.7) | (0.6) \% |
| Adjustments |  |  |  |  |  |  |  |  |  |  |  |  |


| Restructuring |  | 0.1 | - \% |  |  | 0.2 | 0.1 \% |  |  | 1.3 | 0.2 \% |  | 1.6 | 0.2 \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Integration charges |  | - | - \% |  |  | - | - \% |  |  | - | - \% |  | 0.2 | - \% |
| Impairment charges |  | - | - \% |  |  | 37.2 | 14.4 \% |  |  | - | - \% |  | 37.2 | 4.7 \% |
| Amortization of Knoll purchased intangibles |  | 0.6 | 0.3 \% |  |  | 1.2 | 0.5 \% |  |  | 2.0 | 0.3 \% |  | 3.5 | 0.4 \% |
| Adjusted operating earnings | \$ | 12.0 | 5.6 \% | \$ |  | 14.1 | 5.5 \% | \$ |  | 31.5 | 4.9 \% | \$ | 37.8 | 4.7 \% |
| Corporate |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Operating expenses |  | 12.3 | - \% |  | \$ | 12.1 | -\% |  | \$ | 40.2 | - \% | \$ | 44.3 | \% |
| Operating (loss) | \$ | (12.3) | - \% | \$ | \$ | (12.1) | - \% | \$ |  | (40.2) | - \% | \$ | (44.3) | - \% |
| Adjustments |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Integration charges |  |  | - \% |  |  | 1.3 | - \% |  |  | 0.1 | - \% |  | 4.3 | - \% |
| Adjusted operating (loss) | \$ | (12.3) | - \% | \$ | \$ | (10.8) | - \% | \$ |  | (40.1) | - \% | \$ | (40.0) | \% |
| MillerKnoll, Inc. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 872.3 | 100.0 \% |  | \$ | 984.7 | 100.0 \% |  | \$ | 2,739.5 | 100.0 \% | \$ | 3,130.4 | 100.0 \% |
| Gross margin |  | 337.0 | 38.6 \% |  |  | 335.6 | 34.1 \% |  |  | 1,067.1 | 39.0 \% |  | 1,075.3 | 34.4 \% |
| Total operating expenses |  | 294.2 | 33.7 \% |  |  | 314.4 | 31.9 \% |  |  | 923.6 | 33.7 \% |  | 964.6 | 30.8 \% |
| Operating earnings | \$ | 42.8 | 4.9 \% | \$ |  | 21.2 | 2.2 \% | \$ |  | 143.5 | 5.2 \% | \$ | 110.7 | 3.5 \% |
| Adjustments |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Restructuring |  | 1.7 | 0.2 \% |  |  | 4.6 | 0.5 \% |  |  | 8.7 | 0.3 \% |  | 19.8 | 0.6 \% |
| Integration charges |  | 7.6 | 0.9 \% |  |  | 4.0 | 0.4 \% |  |  | 18.4 | 0.7 \% |  | 12.7 | 0.4 \% |
| Impairment charges |  | - | \% |  |  | 37.2 | 3.8 \% |  |  | - | - \% |  | 37.2 | 1.2 \% |
| Amortization of Knoll purchased intangibles |  | 6.0 | 0.7 \% |  |  | 6.7 | 0.7 \% |  |  | 18.0 | 0.7 \% |  | 19.4 | 0.6 \% |
| Adjusted operating earnings | \$ | 58.1 | 6.7 \% | + |  | 73.7 | 7.5 \% | \$ |  | 188.6 | 6.9 \% | \$ | 199.8 | 6.4 \% |

B. Reconciliation of Earnings per Share to Adjusted Earnings per Share

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  | March 4, 2023 |  | March 2, 2024 |  | March 4, 202 |  |
| Earnings per share - diluted | \$ | 0.30 | \$ | 0.01 | \$ | 0.97 | \$ | \$ 1 |
| Add: Amortization of Knoll purchased intangibles |  | 0.08 |  | 0.09 |  | 0.24 |  | 1 |
| Add: Integration charges |  | 0.10 |  | 0.05 |  | 0.26 |  |  |
| Add: Restructuring charges |  | 0.02 |  | 0.06 |  | 0.10 |  |  |
| Add: Impairment charges |  | - |  | 0.48 |  | - |  |  |
| Tax impact on adjustments |  | (0.05) |  | (0.15) |  | (0.16) |  | (C |
| Adjusted earnings per share - diluted | \$ | 0.45 | \$ | 0.54 | \$ | 1.41 | \$ | ] |
| Weighted average shares outstanding (used for calculating adjusted earnings per share) - diluted |  | 74,146,826 |  | 76,066,215 |  | 74,616,391 |  | 76,036, |

C. Reconciliation of Gross Margin to Adjusted Gross Margin

|  | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  |  | March 4, 2023 |  |  | March 2, 2024 |  |  | March 4, 2023 |  |  |
| Gross margin | \$ | 337.0 | 38.6 \% | \$ | 335.6 | 34.1 \% | \$ | 1,067.1 | 39.0 \% | \$ | 1,075.3 | 34.4 \% |
| Impairment charges |  | - | - \% |  | 15.7 | 1.6 \% |  | - | - \% |  | 15.7 | 0.5 \% |
| Adjusted gross margin | \$ | 337.0 | 38.6 \% | \$ | 351.3 | 35.7 \% | \$ | 1,067.1 | 39.0 \% | \$ | 1,091.0 | 34.9 \% |

D. Reconciliation of Operating Expenses to Adjusted Operating Expenses

|  | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  |  | March 4, 2023 |  |  | March 2, 2024 |  |  | March 4, 2023 |  |  |
| Operating expenses | \$ | 294.2 | 33.7 \% | \$ | 314.4 | 31.9 \% | \$ | 923.6 | 33.7 \% | \$ | 964.6 | 30.8 \% |
| Restructuring charges |  | 1.7 | 0.2 \% |  | 4.6 | 0.5 \% |  | 8.7 | 0.3 \% |  | 19.8 | 0.6 \% |
| Integration charges |  | 7.6 | 0.9 \% |  | 4.0 | 0.4 \% |  | 18.4 | 0.7 \% |  | 12.7 | 0.4 \% |
| Amortization of Knoll purchased intangibles |  | 6.0 | 0.7 \% |  | 6.7 | 0.7 \% |  | 18.0 | 0.6 \% |  | 19.4 | 0.6 \% |
| Impairment charges |  | - | - \% |  | 21.5 | 2.2 \% |  | - | - \% |  | 21.5 | 0.7 \% |
| Adjusted operating expenses | \$ | 278.9 | 32.0 \% | \$ | 277.6 | 28.2 \% | \$ | 878.5 | 32.1 \% | \$ | 891.2 | 28.5 \% |

## E. Reconciliation of Net Earnings to Adjusted EBITDA

|  | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 2, 2024 |  |  | March 4, 2023 |  |  | March 2, 2024 |  |  | March 4, 2023 |  |  |
| Net income | \$ | 22.2 | 2.5 \% | \$ | 0.4 | - \% | \$ | 72.4 | 2.6 \% | \$ | 42.2 | 1.3 \% |
| Income tax expense |  | 4.4 | 0.5 \% |  | 0.5 | 0.1 \% |  | 19.0 | 0.7 \% |  | 11.1 | 0.4 \% |
| Interest income and expense |  | 17.0 | 1.9 \% |  | 18.2 | 1.8 \% |  | 52.5 | 1.9 \% |  | 52.1 | 1.7 \% |
| Depreciation and amortization expense |  | 37.0 | 4.2 \% |  | 38.3 | 3.9 \% |  | 111.6 | 4.1 \% |  | 115.9 | 3.7 \% |
| Restructuring and integration charges |  | 8.0 | 0.9 \% |  | 30.0 | 3.0 \% |  | 23.2 | 0.8 \% |  | 53.9 | 1.7 \% |
| Adjusted EBITDA | \$ | 88.6 | 10.2 \% | \$ | 87.4 | 8.9 \% | \$ | 278.7 | 10.2 \% | \$ | 275.2 | 8.8 \% |

F. Reconciliation of Net Earnings to Adjusted Bank Covenant EBITDA and Adjusted Bank Covenant EBITDA Ratio (provided on a trailing twelve month basis)

|  | March 2, 2024 |  |
| :---: | :---: | :---: |
| Net earnings | \$ | 72.3 |
| Income tax expense |  | 12.4 |
| Depreciation expense |  | 112.7 |
| Amortization expense |  | 58.8 |
| Interest expense |  | 77.3 |
| Other adjustments ${ }^{(*)}$ |  | 88.3 |
| Adjusted bank covenant EBITDA | \$ | 421.8 |
| Total debt, less cash, end of trailing period (includes outstanding LC's) | \$ | 1,119.6 |
| Net debt to adjusted bank covenant EBITDA ratio |  | 2.65 |

*Items indicated represent Non-GAAP measurements; see the reconciliations of Non-GAAP financial measures and related explanations above.
G. Organic Sales Growth by Segment

(1) Currency translation effects represent the estimated net impact of translating current period sales and orders using the average exchange rates applicable to the comparable prio

(1) Currency translation effects represent the estimated net impact of translating current period sales and orders using the average exchange rates applicable to the comparable prio period.
H. Organic Order Growth by Segment

(1) Currency translation effects represent the estimated net impact of translating current period sales and orders using the average exchange rates applicable to the comparable prio


|  | Nine Months Ended March 4, 2023 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Americas Contract |  | International Contract \& Specialty |  | Global Retail |  | $\qquad$$\$$ |
| Orders, as reported | \$ | 1,447.0 | \$ | 704.2 | \$ | 760.7 |  |
| Adjustments |  |  |  |  |  |  |  |
| Impact of extra week in FY23 |  | (36.2) |  | (18.9) |  | (16.6) |  |
| Fully closure |  | - |  | - |  | (61.0) |  |
| Orders, organic | \$ | 1,410.8 | \$ | 685.3 | \$ | 683.1 | \$ |

I. Consolidated MillerKnoll Backlog

reported. This adjustment resulted in a decrease to MillerKnoll backlog of $\$ 7$ million.
J. Sales and Earnings Guidance - Upcoming Quarter

## Company Guidance

Q4 FY2024

Net sales
Gross margin \%
Operating expenses
Interest and other expense, net
Effective tax rate
Adjusted earnings per share - diluted
$\$ 880$ million to $\$ 920$ million
$38.1 \%$ to $39.1 \%$
$\$ 274$ million to $\$ 284$ million
$\$ 16$ million to $\$ 17$ million
21.0\% to 23.0\%
$\$ 0.49$ to $\$ 0.57$

## About MillerKnoll


 that redefines modern for the $21^{\text {st }}$ century by building a more sustainable, equitable and beautiful future for all.

## Forward-Looking Statements





















## SOURCE MillerKnoll

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