

MillerKnoll Unveils New Sustainability Strategy and Issues 2024 Better World Report

Centered on Carbon, Materials, and Circularity, Strategy Aims for Net-Zero by 2050

ZEELAND, Mich., Feb. 4, 2025 /PRNewswire/ -- MillerKnoll, a global collective of dynamic design brands, has unveiled a new sustainability strategy and published its 2024 Better World Report, detailing the company's efforts to design a better future for MillerKnoll associates, communities around the globe, and the planet we share.

"Climate change is an urgent, global challenge, and at MillerKnoll, we are taking bold steps to drive change," said Andi Owen, CEO of MillerKnoll. "Our associates are working with our partners, suppliers, and customers to further improve the sustainability of our processes, products, and the spaces we design. These new goals build upon our history of environmental stewardship and represent an ongoing commitment to design for the good of humankind."

Driven by the mission to design and make the world's best products in the most sustainable way, MillerKnoll's sustainability strategy focuses on three key areas:

- **Carbon:** Design the lowest carbon footprint products and commit to achieving net-zero carbon emissions by 2050.¹
- **Materials:** Use sustainable, 100% bio-based or recycled materials by 2050.
- **Circularity:** Create timeless, durable products with zero waste by 2050.

"We aim to transform how we design, manufacture, deliver, and maintain furnishings. It starts the moment a design is conceived and continues even after a product has reached the end of its life," said Sean McDowell, SVP of Innovation and Sustainability at MillerKnoll. "Our refined sustainability strategy establishes clear short- and long-term goals to drive meaningful improvements in carbon, materials, and circularity across every stage of our product journey to drive lasting change."

Commitment to Net-Zero by 2050

MillerKnoll recognizes every decision has an impact on the planet—from the materials selected to the energy consumed to the logistics that bring products to market. Every step in the process contributes to the company's carbon footprint. That's why MillerKnoll is committed to reducing carbon emissions and focused on achieving net-zero by 2050. Through innovation, dedication, and data-driven decisions, its teams are continuously improving the product creation process.

Key Initiatives to Achieve Net-Zero

- **Sustainable Materials and Safe Chemistry:** Prioritize natural, low-carbon, and recycled materials and ensure that its products are safe for people and the environment.
- **Energy & Waste Reduction:** Commit to using renewable energy and minimizing waste and water use across manufacturing processes.
- **Smart Packaging and Logistics:** Continue to reduce usage of single-use plastic packaging, including polystyrene and bubble wrap. Leverage artificial intelligence (AI) to optimize routing and load efficiency and transition fleet to use more biofuel and electric energy, further reducing emissions from transportation.
- **Supply Chain Collaboration:** Engage Tier 1 and Tier 2 suppliers to reduce waste and drive efficiency.
- **Global Take-Back Program:** Reclaim and responsibly resell, restore, refurbish, or recycle its furniture, no matter its condition.

To demonstrate tangible progress against this new strategy, the company has set the following short-term goals:

- Eliminate added per- and poly- fluoroalkyl substances ("PFAS") in North America by FY2025 and globally by FY2027.
- Transition to 100% renewable electricity by FY2026.
- Develop specific action plans for top 5 commodities to increase material utilization and efficiency by FY2026.
- Establish logistics carbon baselines and set reduction goals by FY2026.
- Increase furniture waste diverted from landfills to 10 million pounds (approximately 4.5 million kg) by FY2027.
- Establish carbon baselines and set reduction goals for its top 25 suppliers by FY2027.
- Publish the carbon footprint for the company's top 100 products each year and new products by FY2028.
- Achieve a 25% reduction in the carbon footprint of top 100 products by FY2030.
- Exceed 75% recycled content in top 100 textiles by FY2030.
- Achieve 90% sustainably harvested, ethically sourced natural materials by FY2030.
- Achieve zero landfill for top 5 manufacturing sites by FY2030.
- Eliminate single-use plastic packaging for MillerKnoll manufacturing sites by FY2030.

For more information on MillerKnoll's commitment to sustainability and its new sustainability goals, visit millerknoll.com/environmental-social-impact/sustainability.

About the 2024 Better World Report

The 2024 MillerKnoll Better World Report tracks the company's FY2022, FY2023 and FY2024 performance related to key environmental, social, and governance (ESG) initiatives. Sustainability highlights from the report include:

- **Energy Reduction:** Approximately 75% of electricity currently comes from renewable sources.
- **Waste Reduction:** Reduced total waste within MillerKnoll's global facilities by approximately 50% since FY2022.
- **Smart Packaging:** Reduced use of single-use plastic packaging—including polystyrene and bubble wrap—by 52% since 2020.
- **Sustainable Materials:** Used innovative materials like bamboo-based upholstery, eelgrass and biomass-balanced foam.

The complete Better World Report can be viewed at millerknoll.com/environmental-social-impact.

About MillerKnoll

MillerKnoll is a collective of dynamic brands that comes together to design the world we live in. The MillerKnoll brand portfolio includes Herman Miller, Knoll, Colebrook Bosson Saunders, DatesWeiser, Design Within Reach, Edelman, Geiger, HAY, HOLLY HUNT, Knoll Textiles, Maharam, Muuto, NaughtOne, and Spinneybeck|FilzFelt. MillerKnoll is an unparalleled platform that redefines modern for the 21st century by building a more sustainable, equitable and beautiful future for all.

¹ MillerKnoll's net-zero commitment is subject to factors that are partly outside its control, including its value chain's ability to reduce their Scope 1 and 2 emissions (and therefore MillerKnoll's Scope 3 emissions) by 2050. In light of this, MillerKnoll is committed to achieving net-zero by 2050 and will continue to engage with stakeholders across its value chain to support them in their efforts to become net-zero by 2050.

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